

TRY BEFORE MOVING – PRIVACY POLICY

Last updated: 20 November 2025

Try Before Moving (“we”, “us”, “our”) is operated by Molino Villas Costa Blanca SLU (CIF B-54042452), based in Ctra. Cap de La Nau Pla, 116-3, 03730 Jávea (Alicante), Spain. This privacy policy explains how we collect, use and protect your personal data when you enquire, book or participate in our relocation experience weeks and lifestyle programmes.

1. PERSONAL DATA WE COLLECT

We may collect:

- Name, email, phone number, country of residence.
- Travel preferences, dates, lifestyle choices and property interests.
- Booking and payment information (we do not store full card details).
- Communications via forms, WhatsApp, calls or email.
- Website usage data such as IP address, device type and basic cookies.

2. PURPOSES OF PROCESSING

We process your data for:

- Responding to enquiries and providing requested information.
- Booking villas, activities and relocation experience weeks.
- Organising personalised property tours and relocation guidance.
- Sending relevant programme updates (only with your consent).
- Legal obligations and administrative requirements.

3. LEGAL BASIS

We process data based on:

- Pre-contractual steps at your request.
- Performance of a contract.
- Legal obligations (tax, invoicing, compliance).
- Legitimate interest in providing and improving services.
- Your consent (for marketing messages).

4. DATA SHARING

We may share data only with:

- Service providers directly involved in your programme (villa hosts, drivers, coaches, guides, chefs).
- IT, email and booking system providers.
- Legal or financial advisors, if requested by you.

We never sell personal data.

5. INTERNATIONAL TRANSFERS

Some service providers may be outside the EU. Appropriate GDPR safeguards (SCCs or adequacy decisions) are applied.

6. DATA RETENTION

- Enquiries: up to 2 years.
- Bookings and invoices: 6–10 years (legal requirement).
- Marketing: until you unsubscribe.

7. YOUR RIGHTS

You may request access, correction, deletion, restriction of processing, withdrawal of consent and data portability. You may also object to processing based on legitimate interest.

Contact for rights requests:

info@molinovillas.com

8. SECURITY

We apply technical and organisational measures to protect personal data, although no system is completely secure.

9. CHILDREN

We do not target services to children. Data about minors may only be provided by parents or legal guardians.

10. CHANGES

We may update this policy when necessary. The latest version will always be available on our website.

CONTACT DETAILS

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